

20 YEAR THERMOWOOD® CERTIFICATE OF LIMITED WARRANTY

Glacier Millworks warrants its ThermoWood® products against rot and fungal decay, provided that any further changes to products as first received from Glacier Millworks have been undertaken in accordance with industry standards and installed and maintained according to the guidelines and best practices contained in the ThermoWood® Handbook of the International ThermoWood® Association (ITWA).*

The Limited Warranty is issued to the original owner who has purchased the products through an approved ThermoWood® distributor of Glacier Millworks as evidenced through an original invoice to the end user holding the warranty. Ownership of this product warranty may be transferred one time.

WARRANTY PERIOD 20 YEAR

At their sole discretion, Glacier Millworks will replace material, repair or compensate by cash payment damage which meets the criteria of this warranty. Compensation will be calculated on the remaining life of the warranty based on Table 1. The Warranty covers materials only.

Maximum Warranty Compensation	Years after Warranty Registration
100%	0-4
80%	4-8
60%	8-12
40%	12-16
20%	16-20

*A copy of the ThermoWood® Handbook of the International ThermoWood® Association (ITWA) can be found at glaciermillworks.com



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REGISTRATION OF WARRANTY:

Warranty must be registered with Glacier Millworks (warranty@glacermillworks.com) within 90 days and must include a valid receipt as evidence of purchase.

CONDITIONS:

This Warranty is voided by the following conditions: Contact between ThermoWood products and fluids with a pH above 9. Continuous contact or immersion with fresh, salt, or brackish water. Processing or other modification not in accordance with the ITWA ThermoWood Handbook without prior written approval of Glacier Millworks. Damage attributable to improper storage, handling, installation or use of ThermoWood. Misuse, neglect, alteration, or abuse of the ThermoWood product. Direct or indirect corrosion of improper fasteners or hardware used with ThermoWood products. Settlement or structural movement of materials to which the ThermoWood product is attached.

GEOGRAPHICAL COVERAGE:

The warranty applies to products purchased, installed, or used in the USA and Canada.

CONTACT:

warranty@glacermillworks.com

