

GLACIER MILLWORKS

Glacier Millworks

Limited Finish Performance Warranty – PPG ProLuxe® Solid Body
(15-Year Limited Warranty)

Glacier Millworks warrants that its **factory-applied PPG ProLuxe® Solid Body exterior finish** will resist **excessive fading, chipping, cracking, and blistering** resulting from normal weathering for a period of **fifteen (15) years** from the date of original purchase, provided the product has been properly stored, installed, and maintained in accordance with Glacier Millworks' published care and maintenance guidelines.

A **Limited Finish Performance Warranty** guarantees that exterior wood products will maintain acceptable finish integrity and appearance over the stated warranty period. This includes protection against abnormal color degradation, peeling, cracking, blistering, and coating failure beyond what is reasonably expected from normal environmental exposure.

This warranty protects against **normal weathering only** and excludes damage caused by lack of required cleaning, improper maintenance, abnormal exposure, or extreme environmental conditions.

This Limited Warranty is issued by Glacier Millworks and covers the factory application and performance of the finish, subject to inspection and verification, in accordance with the terms outlined herein. Coating materials are separately warranted by their respective manufacturers.

This warranty is issued **only to the original purchaser** of Glacier Millworks finished products, as evidenced by the original invoice, and is **non-transferable**.

Warranty Coverage

If finish performance is determined by Glacier Millworks to meet the criteria of this warranty, Glacier Millworks will, at its sole discretion:

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- Refinish or repair the affected PPG ProLuxe® Solid Body coating, or
- Provide prorated cash compensation based on the remaining warranty period.

This warranty applies to the finish only.

Glacier Millworks does **not** provide replacement of the wood substrate under this warranty. Labor, installation, removal, reinstallation, and wood replacement are expressly excluded.

Warranty Period & Compensation Schedule

15-Year Finish Performance Warranty

Maximum Warranty Compensation	Years After Warranty Registration
100%	0–3 years
80%	3–6 years
60%	6–9 years
40%	9–12 years
20%	12–15 years

Warranty Registration

Warranty must be registered with Glacier Millworks within **90 days** of purchase and must include:

- Proof of purchase
- Product and finish details
- Installation address

Send registration to: [**warranty@glacermillworks.com**](mailto:warranty@glacermillworks.com)



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Conditions That Void the Warranty

This Limited Warranty is void under any of the following conditions:

- Failure to perform required cleaning and maintenance as outlined by Glacier Millworks. (A maintenance clear coat is not required for solid body Pro Luxe, a gentle annual rinse is recommended but not required for solid body Pro Luxe)
- Use of cleaners, chemicals, or surface treatments not approved for PPG ProLuxe® Solid Body finishes.
- Exposure to excessive or standing moisture, including sprinklers, roof runoff, ground contact, or ponding water.
- Installation methods that restrict ventilation or trap moisture behind boards.
- Damage due to misuse, neglect, impact, fire, flood, or other extreme environmental events.
- Alteration of the factory-applied finish, sanding, or exposure of raw wood without approved maintenance procedures.
- Application of unapproved field-applied coatings or third-party finishes.
- Improper storage, handling, or installation.
- Corrosion or staining caused by improper fasteners or hardware.
- Structural movement, settlement, or shifting of the substrate to which the product is attached.

Exclusions

This warranty does **not** cover:

- Normal, gradual, or uniform fading over time.
- Minor surface checking, raised grain, or wood movement.
- Natural variations in wood color, grain, or texture.
- Finish wear in high-contact or high-abrasion areas.
- Damage caused by environmental exposure outside normal conditions.

Geographical Coverage



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This warranty applies to Glacier Millworks factory-finished PPG ProLuxe® Solid Body products installed in the **United States and Canada**.

Contact

For warranty registration or claims:

warranty@glacermillworks.com

Glacier Millworks • Kalispell, Montana



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ARTISAN WOOD PRODUCTS

DESIGNED WITH INTENTION, BUILT FOR EXCELLENCE.



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